
Guidelines

IMPLEMENTATION REPORT ON APPROVED LANGUAGE POLICY PROPOSAL FOR 2 YEAR REVIEW

QUINN FINANCE SPARTAN (PTY) LTD

NCRCP16832

Background

- Nature of the business: Quinn Finance Spartan does short term loans, across the whole of South Africa. We are located at 126 Plane Road, Spartan, Kempton Park, 1619.

Policy

- The following languages were approved as per the language proposal:
English
See Attached language policy proposal
(including languages proposed by the National Credit Regulator (NCR) on the language policy approval letter)

Documentation to which proposal applies

- Pre-agreement statements and quotation
- Credit agreement
- Enforcement notice (including the notice in terms of section 129)
- Marketing and advertising material, and
- Branch staff or call centre
- Any other related area not mentioned above.

Implementation

- Provide implementation date(s) of the approved proposed languages in respect of the documents mentioned above 17 August 2024

Availability of the language policy

- Copy of the language policy can be obtained from our office. Clients can contact us at (011) 730-8110 or alternatively mail us at info@quinnfinancespartan.co.za

Changes in the customer profile

Yes X
No

- System changes is the process of being developed to include all the official languages.

Language Policy Proposal sign off:

Name of person signing the report: Rodney Da Costa Oliveira

Designation of person signing the report: Director

Date: 17 August 2024

Signature:  _____

TEMPLATE

LANGUAGE POLICY PROPOSAL

QUINN FINANCE SPARTAN (PTY) LTD

Reg No: NCRCP16832

126 PLANE ROAD, SPARTAN, KEMPTON PARK 1619

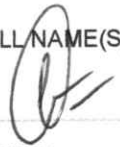
NB: Please propose English and further two languages, one in the Nguni group and one in the Sotho group of languages if you have branch(es) in Gauteng province.

Documents	Languages proposed	Implementation Date																						
1. Pre-agreement statement and quotation	<p><u>Tick the languages proposed</u></p> <table border="1"><tr><td>1. English</td><td><input checked="" type="checkbox"/></td></tr><tr><td>2. Sesotho</td><td><input type="checkbox"/></td></tr><tr><td>3. Sepedi</td><td><input type="checkbox"/></td></tr><tr><td>4. isiZulu</td><td><input type="checkbox"/></td></tr><tr><td>5. Venda</td><td><input type="checkbox"/></td></tr><tr><td>6. isiSwati</td><td><input type="checkbox"/></td></tr><tr><td>7. isiXhosa</td><td><input type="checkbox"/></td></tr><tr><td>8. Afrikaans</td><td><input type="checkbox"/></td></tr><tr><td>9. Setswana</td><td><input type="checkbox"/></td></tr><tr><td>10. Ndebele</td><td><input type="checkbox"/></td></tr><tr><td>11. Tsonga</td><td><input type="checkbox"/></td></tr></table>	1. English	<input checked="" type="checkbox"/>	2. Sesotho	<input type="checkbox"/>	3. Sepedi	<input type="checkbox"/>	4. isiZulu	<input type="checkbox"/>	5. Venda	<input type="checkbox"/>	6. isiSwati	<input type="checkbox"/>	7. isiXhosa	<input type="checkbox"/>	8. Afrikaans	<input type="checkbox"/>	9. Setswana	<input type="checkbox"/>	10. Ndebele	<input type="checkbox"/>	11. Tsonga	<input type="checkbox"/>	17/08/2024
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<p>5. Any other related area not mentioned above:</p> <p>(i)</p> <p>(ii)</p> <p>(iii)</p>																								

FULL NAME(S) RODNEY DA COSTA OLIVEIRA



SIGNED:

18/08/2024

DATE